

## **Provider Profile**

State of Connecticut

Department of Developmental Services
460 Capital Avenue, Hartford, CT 06106

| New England  | d Residential  | Services, Inc.   | (NERS       | 5)                      |                                |     |         |  |
|--|--|--|-------------|-------------------------|--------------------------------|-----|---------|--|
| Sanseer Mill West, 282 Main St. Ext<br>Middletown CT 06457   |  |  |             | Phone:<br>Fax :         | (860)347-9633<br>(860)347-7942 | Ext | 103     |  |
| Corporation Type:  |  | orp  |             | Toll Free:<br>TD Phone: |                                |     |         |  |
| Director Name:<br>E-Mail:  | Chet Fischer nerschet@sbc(   |  |             |                         |                                |     |         |  |
| People Served: Contact: Contact Phone: Contact Email:  | 25 to 100 people  Mo Feitelson (860) 347-9633 nersmo@sbcglobal.net |  |             |                         | Accepting new Yes people?      |     |         |  |
| Neb Address:   | www.newengla   | ndresidential.com  |             |                         |                                |     |         |  |
| The agency is  | qualified to pro   | vide the services  | s listed be | elow:                   |                                |     |         |  |
| <ul> <li>✓ Adult Companion</li> <li>Adult Day Health</li> <li>Assisted Living</li> <li>Clinical Behavioral Support Services</li> <li>Group Day Supports</li> <li>Health Care Coordination</li> <li>Independent Support Brokers</li> <li>✓ Individualized Day Supports</li> <li>✓ Individualized Home Supports</li> <li>✓ For a description of the services listed above</li> </ul> |  | ☐ Interpreter Services ☐ Live In Care Giver ☐ Nutrition ☑ Personal Supports ☑ Respite ☑ Community Living Arrangement ☐ Supported Employment ☑ Transportation |             |                         |                                |     |         |  |
|  |  |  |             |                         |                                |     |         |  |
| Towns Served:  |  | JILFORD MIDE   | DLETOWN     | NORWICH                 | OLD LYME                       | PC  | ORTLAND |  |
|  |  |  |             |                         | ···-                           |     |         |  |



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Information provided by the provider describing their agency:

New England Residential Services, Inc. is a private non-profit agency funded by the state of CT through the Department of Developmental Services, Department of Social Services and in some cases through the Department of Children and Families.

In 1987, New England Residential Services, Inc. made a commitment to the Department of Developmental Services to accept and welcome individuals who were at that time living in one of the many institutions in the state. We opened our first two group homes in the fall of 1987. In the spring of 1989, we continued to grow and opened four more homes.

Since 1990, New England Residential Services, Inc. has also been supporting individuals who live in their own apartments who need less than 24 hours of daily supports. Currently, we support ten group homes and four individualized home supports.

Our Supports are focused on the individuals and their home; however, we also work closely with vocational and day programs. We encourage active participation in the community. Our staff assist in all areas in order that each individual will achieve the best quality of life.

All people have the right to make choices about their lives. Our job is to facilitate those choices and to work towards positive outcomes. Trained and certified staff work as a team to expand the social network and personal preferences of each individual. The most satisfying work is helping others help themselves. We assist individuals with skills for daily living, such as: social skills, cooking, personal grooming, money management, leisure and recreational activities.

Our focus is on bringing quality programs and supports to individuals and their families and follow our mission statement to support people at home and at work, so that they may participate in and contribute to their community.

Profile Last Update: 6/22/2009

Link to Quality Profile http://www.ct.gov/dds/lib/dds/provider gsr/463 QSR1.pdf